Teach yourself how to build a Business Case for any industry inclining

3b. Decision Making How to become part Spend only a few seconds/minutes on each page

This website contains opinions. It may have errors so always check your own work and have it audited by a competent person



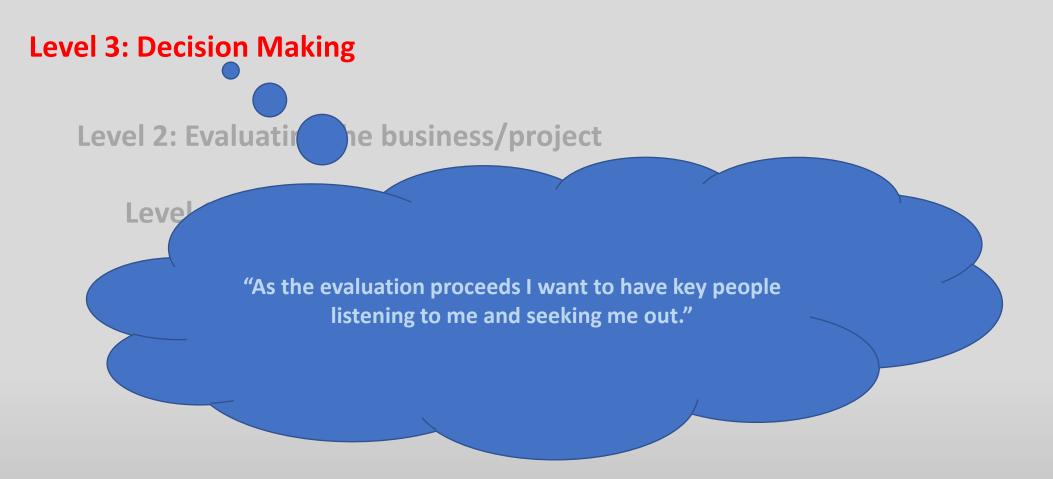
Economic evaluation has three levels ...



Economic evaluation has three levels ...



Economic evaluation has three levels ...



You can adopt one of two approaches: -

- **Passive:** sit at the computer; receive data; process data; build a more sophisticated Excel model; contact corporate office, go home at night feeling proud of your model; email out results.
- Active: Get out into the operations and understand the business; interact with colleagues when
 receiving and processing data, get them to do checks; do evaluations with your colleagues,
 discuss results with key people; think laterally; create; help solve challenges, communicate
 concisely but comprehensively <u>before</u> emailing out results. <u>Do not become compliant and
 submissive but remain strong and objective</u>.

The old-fashioned way of doing evaluations ("financial modelling"): -

A commercial specialist sits in an office processing data...

The work is seen as a fringe activity to compute the NPV and a sensitivity chart for the documentation Business/economic evaluation is wrongly called 'financial analysis', 'financial modelling' or worse 'cost modelling' It is seen as a non-core activity done at the end.

Project Managers and other Managers see themselves as doing the important work and leaving the 'financial analysis' to a far lesser player.



The active & rewarding way: -

The business evaluation becomes a key Team Activity from Day 1...

- It is used as a 'steering wheel' to direct the whole business: its operations, projects, technical studies, technology assessments, trade-off studies, etc.
- The evaluation specialist sits amongst the key marketing, operational and technical people and interacts continuously
- Key people want to 'play with' their own copy of the evaluation model to understand their own area.
- It is a lot more than computing NPV
- It is not about creating a sophisticated Excel 'trophy' model.
- It is a core activity to manage the business!

Get your hands dirty!

Evaluation specialists who previously have worked inside the business in operational, technical or commercial roles generally have an advantage when doing evaluation work.

But only if they have already got their hands dirty and educated themselves on how everything fits together.

Inexperienced specialists, and especially those from a commercial function, will need to get out into the business operations and educate themselves

- to develop a working knowledge of all the key activities.
- > to develop a working relationship with the key experts.

On an assignment across in South Africa, I recall reading on the long flight technical descriptions of aluminium smelters and marketing reports on the industry. I spent my first weekend on night-shift in the aluminium smelter learning how everything works, how sections fit together, getting to know the key people and discovering the key drivers.

On a Friday night, all of Saturday and Sunday I was in work clothes with the shift foreman and workers in each key section.

On Monday the evaluation work started, and most importantly word got around so the management and project team began accepting me as an 'outsider'

A week later the section managers began auditing their own copy of my evaluation model: constructively and positively

How to succeed ...

- work closely with colleagues
- take the lead in creating a viable business
- make mistakes (once) but find them with audits before your results are made known
- learn from feedback and audits
- be actively involved in discussions with decision makers
- get out and about; interact enthusiastically, competently and objectively with everyone
- express complexity in simple concepts
- Offer your colleagues an easy to use tool: their own copy of your evaluation model
- over the years, develop for yourself a broad range of experiences in economic assessments.
- maintain high personal integrity so people know they can trust you

You know you are being successful ...

When your manager or senior key people regularly drop by for a chat about the business. When they ask you to help on important tasks:

- Because you can take a helicopter view and objectively but rapidly assess alternative actions.
- Because you set out all key results, key information and major interactions in concise, easy-tofollow concepts so they can make a decision **'with eyes wide open'**
- Because they trust you to do a thorough and objective assessment

You know you are being successful when you are sitting at the table when important decisions are being made

End of Module